

# HOMEOWNER



## JETTA

### WALK-IN BATH OWNERS MANUAL

(800) 288-7771 | [WWW.JETTACORP.COM](http://WWW.JETTACORP.COM)

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# SAFETY INSTRUCTIONS

IMPORTANT: INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY TO PERSONS, READ AND FOLLOW ALL INSTRUCTIONS.

## SAVE THESE INSTRUCTIONS.

### OPERATION:

1. **DANGER:** To reduce the risk of injury, do not permit children to use unit unless they are closely supervised at all times. Supervision is also required when the bath is used by an elderly or handicapped individual.
2. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never drop or insert any object into any opening. Do not operate electrical appliances while in or within 5 feet of the bath.
4. Do not operate this unit without the guard over the suction fitting. Long hair must be kept away from the suction screen to avoid entrapment. If entrapment occurs, immediately turn unit off.
5. Do not start pump before unit is filled with water 2" above jets. This will void the warranty.
6. Water level should not exceed the lowest edge of the overflow or controls.
7. The water in a whirlpool should not exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are typically considered safe for healthy adults. Prolonged immersion in hot water may produce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness and fainting, which can be fatal. The effects of hyperthermia include failure to perceive heat, failure to recognize the need to exit the tub, unawareness of impending hazard, physical inability to exit the tub, and unconsciousness resulting in the danger of drowning. Lower temperatures are recommended for extended use (exceeding 10-15 minutes) for young children.
8. Exposure to very hot water has the potential to cause fetal damage during pregnancy. Pregnant or possibly pregnant women should limit water temperature to 38°C (100°F). Consult a physician before using.
9. Persons using medication should consult a physician before using a whirlpool. Medications may induce drowsiness, affect heart rate, blood pressure and circulation. **WARNING:** The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.
10. Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a whirlpool.

### ELECTRICAL:

1. This unit must be connected to a supply circuit that is protected by a ground-fault-circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI, push the test button. The GFCI should interrupt power. Push the reset button. Power should be restored. If the GFCI fails to operate in this manner, the GFCI is defective. If the GFCI interrupts power without the test button being pushed, there is a ground current flowing indicating the possibility of an electric shock. Do not use this bathtub. Disconnect the unit and have the electrical problem corrected by a qualified service representative before using.
2. Disconnect power before servicing.
3. The motor is supplied with a 30", 14-gauge U.L. approved pigtail. This pigtail is installed at the manufacturer's facility and is factory tested and should not be removed or altered under any circumstances. Removal or alteration of this pigtail will void the warranty. The green lead of the pigtail is connected to the ground terminal inside the terminal compartment. To reduce the risk of electric shock, you must ensure that your electric service or supply panel is properly grounded with a continuous green insulated copper wire equivalent in size to the circuit conductors supplying this equipment, but no smaller than No. 12 AWG.
4. A pressure ground connector is provided on the exterior of the terminal box within this unit to permit connection of a No. 8 AWG solid copper bonding conductor between this unit and all other electrical equipment and exposed metal in the vicinity as needed to comply with local requirements.
5. Install to permit access for servicing (for built-in and custom units).
6. Installer / Owners bear all responsibility to comply with all state and local codes when installing this product.

# WALK-IN BATH OPERATING INSTRUCTIONS

## DOOR OPERATION AND FILLING:

**CAUTION: DO NOT USE THE DOOR HANDLE AS SUPPORT WHILE ENTERING OR EXITING THE BATHTUB. USE GRAB BARS ONLY.**

**CAUTION: DO NOT OPERATE THE WHIRLPOOL AIR SYSTEM WITH ANY PARTS OR FITTINGS REMOVED**

1. To avoid injury, exercise care when entering or exiting the bathtub the floor may be slippery.
2. Do not use the door as a support while entering or exiting the bathtub, as the door may swing with applied weight and cause injury or damage to the door/hinge.
3. Do not open door until all water has been drained from bathtub.
4. Be careful while exiting tub Water on the floor or in the tub may cause slippery conditions.
5. Enter your bathtub and latch the door securely. The downward motion of the door level locks and seals the door.
6. Be certain tub drain is open, as the first water coming from tub spout may be too cold or too hot. Carefully test water temperature by slowly moving hand into the water stream.
7. After adjusting water temperature, move the drain valve handle all the way to close the tub drain.
8. **THE BATH DOOR SHOULD BE LEFT OPEN WHEN THE TUB IS NOT IN USE. THIS ALLOWS THE DOOR SEAL TO RELAX AND RESUME ITS NATURAL SHAPE AND FLEXIBILITY.**
9. **It is especially important to wipe down the door seal and door jamb after each use to maintain the integrity of the water seal. To keep the door seal and door jamb clean so it does not accumulate dirt or debris of any kind, clean seal and jamb with a mild detergent and warm water using a soft cloth.**

**CAUTION: DO NOT OPERATE THE WHIRLPOOL AIR SYSTEM WITH ANY PARTS OR FITTINGS REMOVED**

## CLEANING:

Cleaning should be done with a damp cloth and mild dish soap. **NEVER CLEAN YOUR TUB WITH ANY SOLVENTS.** Do not use an abrasive or chemical-based cleanser of any kind. Stubborn stains may be removed by lightly rubbing with a Magic Eraser. The fittings should be wiped off with a damp cloth only. Bubble Bath and bath oils are not recommended for whirlpool, air or combination baths. See dealer for recommended cleaners.

- If you desire additional luster on your bath surface, use a good automotive wax recommended for plastic surfaces. Do not wax the floor as this may cause a slipping hazard. Light scratches and abrasions may be removed, and the original gloss restored by using a light buffing compound. Using a damp cloth, rub in small circles until scratches or abrasions are gone and then wipe with a dry cloth until the original gloss is restored.
- Repairs of any kind, if necessary, should be done by qualified experts.
- Proper installation and maintenance will ensure years of service and make you proud to own a Jetta Corporation bathtub.

**It is recommended that your whirlpool or air system be flushed once per month with Jetta Clean. More frequent service may be required depending on usage.**

## FLUSHING PROCEDURE:

The most effective cleaning method for the plumbing of your bath is using Jetta Clean Bathtub System Cleaner once per month , following the directions on the packaging. One bottle has 16 cleanings and keeps your plumbing lines free of biofilms.

Alternate Cleaning Method: (If using this method, flush two times per month)

Fill your bath with hot water

1. Add 2 tablespoons of low-foaming automatic dishwasher detergent (i.e. Cascade)
2. Add 1/2 cup of household bleach to the water
3. Run the whirlpool for a minimum of fifteen minutes
4. Drain bath
5. Refill with cold water and operate the whirlpool for fifteen minutes
6. Drain bath a final time



**ALWAYS FILL YOUR TUB WITH WATER 2" ABOVE THE TOP OF THE JETS BEFORE OPERATING YOUR WHIRLPOOL BATH.**

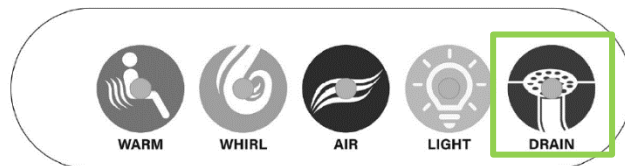
## OPERATING INSTRUCTIONS FOR ACTIVE DRAIN SYSTEM: Installed on all models

The Jetta ActiveDrain is a pump assisted drain system that significantly reduces the drain time on a walk-in tub allowing the bather a faster exit from the tub.

The ActiveDrain is operated by pushing the round button on the tub deck in the Soak plus version or by or the keypad or floating remote on the Therapy Plus and Therapy Premium versions. Once the bather has completed their bath, they will activate the drain pump. Activating the drain pump will deactivate all other systems.

For fastest draining, the stopper on the floor drain should remain closed while the ActiveDrain is in Operation. Once the water level reaches the suction intake the ActiveDrain system can be turned off And the stopper of the floor drain raised to continue the draining process.

Once the water level is below the tub door, The bather can then exit the tub with the floor drain open to remove the remaining bath water.



## OPERATING JETTA WARM SYSTEM: Installed on Therapy Plus and Therapy Premium

Jetta recommends starting your Warm system 10 minutes prior to entering your bathtub. The Jetta Warm system will heat the backrest of the tub for bather comfort during the tub filling process.

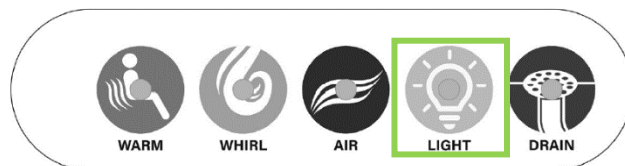
To active your Jetta Warm system, press the Orange WARM button on your keypad or floating remote control.



The Warm system will shut off automatically after 40 minutes.

## OPERATING LIGHT: Installed on Therapy Plus and Therapy Premium

Therapy Plus and Therapy Premium units come with a Mood light. To turn this light on, press the light button once. To turn the light off, press the light button a second time. The light will automatically turn off after 20 minutes.



## OPERATING INSTRUCTIONS FOR DUAL WHIRLPOOL SYSTEM: Installed on Therapy Plus and Therapy Premium

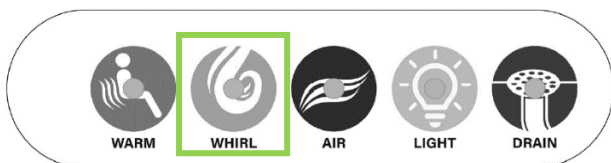
Jetta Whirlpool tubs are equipped with a dual whirlpool system that allows for operation of the foot well alone or along with the backrest.

### RUNNING ONLY FOOT WELL JETS:

**BEFORE STARTING YOUR TUB, ENSURE THE DIVERTER IS IN THE LOWER POSITION CLOSING THE BACK REST JETS.**



To activate and deactivate the Whirlpool, Press the Blue WHIRL button on the Keypad control or the floating remote.



### ADJUSTING DIRECTIONAL FOOT WELL JETS:

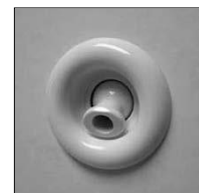
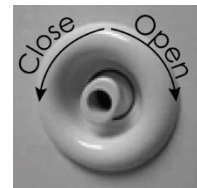
**To increase the directional jet pressure,** grasp the outer ring of the jet and turn clockwise.

**To reduce jet pressure,** turn the outer ring counterclockwise.

**To adjust the jet direction,** use your finger to position the jet nozzle to the desired location.

**To remove the jet,** grasp the outer ring of the jet and turn counterclockwise until the jet clicks, then pull the jet out.

**To install a jet,** insert the jet into the jet housing and turn clockwise until the jet clicks. The jet will pass a point of resistance. **Do not force the jet.**

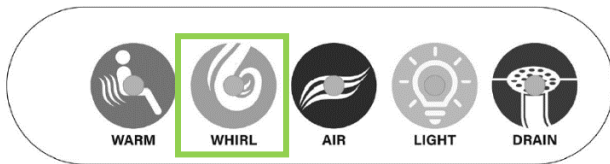


## OPERATING INSTRUCTIONS FOR DUAL WHIRLPOOL SYSTEM: Installed on Therapy Plus and Therapy Premium

RUNNING FOOT WELL and BACKREST JETS:  
**ROTATE THE DIVERTER IN THE UPPER POSITION**  
**OPENS THE BACK REST JETS.**

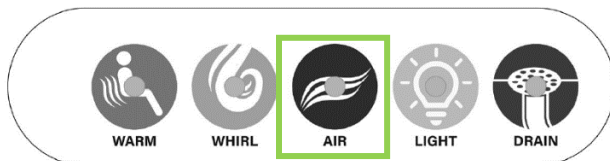


To activate and deactivate the Whirlpool, Press the Blue WHIRL button on the Keypad control or the floating remote.



## OPERATING INSTRUCTIONS FOR AIR SYSTEM: Installed on Therapy Premium

To activate and deactivate the Air System, Press the Blue Air button on the Keypad control or the floating remote.



## OPERATING INSTRUCTIONS FOR FLOATING REMOTE: Installed on Therapy Plus and Therapy Premium